TABLE OF CONTENTS

Resources for Affordable Housing ................................................................. 1
Resources for Domestic Violence Survivors .................................................. 4
Resources for Formerly Incarcerated People ................................................ 4
Resources for the Homeless or At-Risk of Homelessness ......................... 4
Resources for Homeowners ........................................................................ 6
Resources for Individuals with Disabilities and Mental Illness ................. 7
Resources for Individuals with HIV/AIDS ................................................. 10
Resources for Section 8 Voucher Holders ................................................. 10
Resources for Seniors .............................................................................. 11
Resources for Veterans & Active Service Members .................................. 13
Resources for Youth ................................................................................ 15
Tenants’ Rights & Resources .................................................................... 15
Housing Discrimination ........................................................................... 17
Government Data on Housing ................................................................ 18

Created by the Benefits Plus Learning Center of the Community Service Society of New York.

Find this and other benefit tools, such as our Benefits Plus SNAP Calculator, Benefit Screening Guide, and more at https://bplc.cssny.org/benefit_tools.

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NYC Housing Resources

RESOURCES FOR AFFORDABLE HOUSING

New York City Department of Social Services (DSS) “Open Doors: Resources for New Yorkers Facing Housing Instability”

Guide with resources for New Yorkers looking for housing, such as rental assistance. It explains what Source of Income Discrimination is and how DSS can help. It also provides guidance on navigating the apartment search process.

🌟 NOTE

When determining eligibility, the affordable housing resources/programs below compare household income to a percentage of Area Median Income (AMI). The AMI takes into account the varying costs of living and income levels within a specific city, town or county. NYC’s 2019 AMIs can be found at https://www1.nyc.gov/site/hpd/renters/area-median-income.page.

New York City Housing Authority (NYCHA)
https://apply.nycha.info/

Online application for Public Housing with NYCHA.

NYC Housing Connect
https://a806-housingconnect.nyc.gov/nyclottery/lottery.html#home

Both the NYC Housing Preservation & Development (HPD) and NYC Housing Development Corporation (HDC) offer affordable housing options for low and middle-income rentals through a lottery system. NYC housing lotteries are funneled through NYC Housing Connect, an online portal for applying.

🌟 NOTE

Login information of NYC Housing Connect accounts can also be used to log into NYC Mitchell-Lama Housing Connect, see below.

NYC Housing Development Corporation (HDC)
http://www.nychdc.com/pages/Now-Renting.html

A complete listing of HDC-financed developments currently accepting applications for available apartments, some of which may not available via NYC Housing Connect.
NYC Housing Preservation & Development (HPD)

- HPD Housing Ambassadors
  [https://www1.nyc.gov/site/hpd/renters/housing-ambassadors.page](https://www1.nyc.gov/site/hpd/renters/housing-ambassadors.page)
  Community-based service providers in New York City who help people prepare and apply for Housing Connect affordable housing lotteries.

- A listing of rental opportunities currently accepting applications, some of which may not available via NYC Housing Connect.
  [https://www1.nyc.gov/site/hpd/renters/find-housing.page](https://www1.nyc.gov/site/hpd/renters/find-housing.page)

- Project-Based Voucher (PBV)
  PBV require tenants to pay 30% of their income towards rent and is attached to a designated unit. For a listing of developments with units receiving HPD PBV subsidy, developments under construction that have entered into an agreement for future units to receive HPD PBV subsidy, and projects that have been conditionally selected to receive PBV subsidy in the future. Also listed are the eligibility requirements for each development and the development’s contact information. To apply for Project-Based Voucher assistance, contact the development directly.

- Resources for Apartment Seekers
  [https://www1.nyc.gov/site/hpd/renters/additional-resources-for-apartment-seekers.page](https://www1.nyc.gov/site/hpd/renters/additional-resources-for-apartment-seekers.page)
  Information on HPD’s Community Outreach and Education Unit, apartment hunting tips, and more.

NYS Housing and Community Renewal (HCR)

- Search Tool to Find Affordable Housing
  Affordable, accessible apartments to rent in NYS, as well as links to housing resources, helpful tools for renters, such as an affordability calculator, rental checklist, and information about renter rights.

- HCR’s Housing Finance Agency (HFA) Developments
  Affordable housing developments financed by NYS HCR’s HFA that are currently holding lotteries or accepting rental applications for vacancies or waiting lists. To apply for an affordable unit in an HFA-financed building, contact the building owner or managing agent to find out about eligibility requirements, the availability of units, and to obtain an application.
  - Lotteries/Accepting Applications
    [https://hcr.ny.gov/housing-lotteries-0](https://hcr.ny.gov/housing-lotteries-0)
  - Vacancies or Waiting Lists
• HCR’s Rental Housing Website for Tenants
  https://hcr.ny.gov/tenants
  Information and programs for low-income renters, Rent Stabilized tenants, and those in search of an affordable apartment.

Mitchell-Lama Housing Program

Affordable rental and cooperative housing for moderate- and middle-income families. Both New York City and New York State supervised Mitchell-Lama developments are available.

• NYS-Supervised Developments:
  https://hcr.ny.gov/mitchell-lama-applicant-information
  o To view admissions waiting lists showing positions of active applications of NYS-Supervised Developments, visit:
    https://hcr.ny.gov/mitchell-lama-automated-waiting-list-apps-awl

• NYC-Supervised Developments:
  https://www1.nyc.gov/site/hpd/renters/mitchell-lama-rentals.page
  o NYC Mitchell-Lama Housing Connect
    https://a806-housingconnect.nyc.gov/nyclottery/lottery.html#ml-home
    NYC-supervised developments make waiting lists lotteries available on NYC Mitchell-Lama Housing Connect, an online portal to submit entries for NYC-supervised Mitchell-Lama waiting list lotteries.

U.S. Department of Housing and Urban Development (HUD)

• HUD Resource Locator
  https://resources.hud.gov/
  A map of the different types of federally subsidized low-income housing. Provides locations of HUD field offices, affordable housing property management companies, and public housing authority representatives that may be able to answer housing availability inquiries and general housing questions.

• HUD’s Rental Assistance Website
  https://www.hud.gov/topics/rental_assistance

• HUD’s NYS Rental Resources
  https://www.hud.gov/states/new_york/renting

Breaking Ground
  https://breakingground.org/our-housing
  Provides housing units to low-income individuals and families as well as supportive housing to people who are chronically homeless, low-income adults, youth aging out of foster care, veterans, seniors, people with HIV/AIDS and mentally ill.
Craigslist  
https://newyork.craigslist.org/search/aap  
Listing of apartments in Manhattan, Brooklyn, Queens, Bronx, Staten Island, New Jersey, Long Island, Westchester, and Fairfield.

**RESOURCES FOR DOMESTIC VIOLENCE SURVIVORS**

New York City Family Justice Centers (FJCs)  
https://www1.nyc.gov/site/ocdv/programs/family-justice-centers.page  
Case managers at the FJCs provide advice and referrals for public benefits, housing, shelter and other needs for survivors of domestic violence, elder abuse, and sex trafficking.

New Destiny Housing Corporation Housing Resource Center  
https://www.newdestinyhousing.org/housing-help/  
Information on how to access affordable housing, eviction prevention, rental subsidies and more targeted to the needs of domestic violence survivors.

**RESOURCES FOR FORMERLY INCARCERATED PEOPLE**

The Fortune Society  
https://fortunesociety.org/services-that-build-lives/  
Provides supportive and affordable housing to formerly incarcerated individuals and their families through transitional housing, long-term housing, and scattered-site housing.

NYC Inmate Jail Release Services  
https://www1.nyc.gov/nyc-resources/service/1157/inmate-jail-release-services  
A search tool, as well as information, to find community-based organizations that may provide services and support, such as case management, housing, employment assistance, and more for formerly incarcerated individuals.

**RESOURCES FOR THE HOMELESS OR AT-RISK OF HOMELESSNESS**

NYC Department of Social Services (DSS)  
The Department of Social Services (DSS) is comprised of the administrative units of the NYC Human Resources Administration (HRA) and the Department of Homeless Services (DHS).

- DHS Homeless Shelter Intake  
  https://www1.nyc.gov/nyc-resources/service/1856/homeless-shelter-intake  
  Information about applying for homeless shelter for families with children, pregnant women, adult families, single adults and information on assistance for young people under 21 and the LGBTQ community.
- **HRA Homebase**  
  [https://www1.nyc.gov/site/hra/help/homebase.page](https://www1.nyc.gov/site/hra/help/homebase.page)
  
  Help clients facing eviction and/or homelessness to remain in their communities and avoid entering shelter.

**NYC Department of Health and Mental Hygiene (DOHMH) Supportive Housing**  
[https://www1.nyc.gov/site/doh/health/health-topics/housing-services-supportive-housing.page](https://www1.nyc.gov/site/doh/health/health-topics/housing-services-supportive-housing.page)

DOHMH supportive housing provides a combination of affordable housing and support services to individuals or families that are chronically homeless and have a mental illness and/or a substance use disorder. To determine eligibility for supportive housing, approved providers must complete and submit the HRA 2010e application.

- To find approved providers that assist in submitting the HRA 2010e application:
  - Visit [https://nycwell.cityofnewyork.us/en/find-services/](https://nycwell.cityofnewyork.us/en/find-services/) and search for “HRA 2010e,” or
  - Call **888-692-9355** and ask for the nearest location that assists with filling out the HRA 2010e.

- For questions about the supportive housing application and referral process:
  - Contact a housing consultant at the Center for Urban Community Services (CUCS) at **(212) 801-3333**, or visit [https://www.cucs.org/housing/housing-resource-center/](https://www.cucs.org/housing/housing-resource-center/)

**NYC Rental Assistance Programs**

- **FHEPS (formerly FEPS)**  
  [https://www1.nyc.gov/site/hra/help/fheps.page](https://www1.nyc.gov/site/hra/help/fheps.page)
  
  A rent supplement that helps eligible families with dependent children who have been evicted or who are facing eviction, or who lost their housing because of health or safety issues, certain court decisions, or domestic violence.

- **CityFHEPS (formerly CityFEPS, LINC I through V, and SEPS)**  
  [https://www1.nyc.gov/site/hra/help/cityfheps.page](https://www1.nyc.gov/site/hra/help/cityfheps.page)
  
  A rent supplement that helps individuals and families at risk of entry to shelter and those already in shelter to secure permanent housing.

- **Pathway Home (formerly LINC VI)**  
  [https://www1.nyc.gov/site/hra/help/pathway-home.page](https://www1.nyc.gov/site/hra/help/pathway-home.page)
  
  A rent supplement that helps eligible individuals and families move out of shelter by moving into the home of friends or family members ("host families").
• SOTA (Special One-Time Assistance) Program
  https://www1.nyc.gov/site/hra/help/sota.page
  Provides one year’s full rent for eligible individuals and families in NYC shelter to move out of shelter within New York City, to other New York State counties, to another state, Puerto Rico, or Washington, DC.

Adult Protective Services Family-Type Homes for Adults (FTHA)
https://www1.nyc.gov/nyc-resources/service/1642/family-type-homes-for-adults-program
212-971-2930
FTHA provides state-licensed homes to persons with disabilities who are homeless or who need care and supervision.

Coalition for the Homeless
https://www.coalitionforthehomeless.org/
212-776-2000
Runs programs that assist homeless people, including crisis intervention, rental assistance program, and client advocacy.

Center for Urban Community Services (CUCS)
https://www.cucs.org/housing/housing-resource-center/
212-801-3300
Operates a Housing Resource Center, providing housing and employment information for homeless people who are mentally ill or have other special needs.

New York Foundation for Senior Citizens, the George Daly House
https://www.nyfsc.org/housing-services/transitional-housing-and-services-for-the-homeless/
Provides transitional housing, social services, financial assistance, and medical and psychiatric attention for homeless men and women ages 45 and older.

Eviction Free NYC
https://www.evictionfreenyc.org
Provides an early intervention opportunity to connect tenants with attorneys before they get to housing court. Tenants can go to on their smartphone or computer and be guided through basic questions about their location, income eligibility, and type of court case to provide available legal service providers.

**RESOURCES FOR HOMEOWNERS**

New York State Attorney General’s Office
https://ag.ny.gov/consumer-frauds/help-homeowners
Provides various resources for homeowners having difficulty making mortgage payments or at risk of foreclosure.
Adult Protective Services Family-Type Homes for Adults (FTHA)
212-971-2930

FTHA compensates “homeowners” (whether they rent or own a home) to provide housing and in-home supportive services to persons with disabilities who are homeless or who need care and supervision.

RESOURCES FOR INDIVIDUALS WITH DISABILITIES AND MENTAL ILLNESS

Section 811: Supportive Housing for People with Disabilities
https://www.hud.gov/program_offices/housing/mfh/hto/inventorysurvey

Federally subsidized housing with supportive services and rental assistance for very low- or extremely low-income individuals with disabilities.

NYS Homes & Community Renewal (HCR)

Information on rent laws that provide protections against eviction for the purpose of owner occupancy for rent regulated tenants who are disabled.

Mayor’s Office for People with Disabilities
https://www1.nyc.gov/site/mopd/index.page

Provides information on accessible programs, accessible transportation, housing, employment, health services, activities and other resources for the individuals with disabilities.

Disability Rent Increase Exemption (DRIE) Program
https://www1.nyc.gov/site/rentfreeze/index.page

NYC program that freezes rents for qualifying disabled tenants in rent-regulated apartments, Mitchell-Lama and Housing Development Fund Corporation (HDFC) buildings.

NYC Department of Health and Mental Hygiene (DOHMH) Supportive Housing
https://www1.nyc.gov/site/doh/health/health-topics/housing-services-supportive-housing.page

DOHMH supportive housing provides a combination of affordable housing and support services to individuals or families that are chronically homeless and have a mental illness and/or a substance use disorder. To determine eligibility for supportive housing, approved providers must complete and submit the HRA 2010e application on behalf of individuals and families.

- To find approved providers that assist in submitting the HRA 2010e application:
  - Visit https://nycwell.cityofnewyork.us/en/find-services/ and search for “HRA 2010e,” or
  - Call 888-692-9355 and ask for the nearest location that assists with filling out the HRA 2010e.
• For questions about the supportive housing application and referral process:
  
  o Contact a housing consultant at the Center for Urban Community Services (CUCS) at 212-801-3333, or visit https://www.cucs.org/housing/housing-resource-center/

NYC Adult Protective Services (APS)

• Case Management
  https://www1.nyc.gov/site/hra/help/adult-protective-services.page
  Central Intake Unit: 212-630-1853

  APS provides case management services for physically and/or mentally impaired adults to help them live safely in their homes.

• Family-Type Homes for Adults (FTHA)
  https://www1.nyc.gov/nyc-resources/service/1642/family-type-homes-for-adults-program
  212-971-2930

  FTHA provides state-licensed homes to persons with disabilities who are homeless or who need care and supervision.

NYC Housing Preservation & Development (HPD)

• HPD Housing Ambassadors for People with Disabilities
  https://www1.nyc.gov/site/hpd/renters/housing-ambassadors.page

  Community-based service providers in New York City who help people with disabilities prepare and apply for Housing Connect affordable housing lotteries.

• Affordable Housing Guide for Applicants with Disabilities
  https://www1.nyc.gov/site/hpd/renters/disability-services.page

• NYC programs for people with disabilities to assist with rent, small scale home modifications and advocacy/legal protection from housing discrimination based on disability.
  https://www1.nyc.gov/site/hpd/renters/rental-assistance-and-home-modification-programs.page

Center for Independence of the Disabled in New York (CIDNY)
https://www.cidny.org/housing/
212-674-2300

  CIDNY provides referrals, assistance, and resources for individuals with disabilities looking for affordable and accessible housing.
Center for Urban Community Services (CUCS)  
[https://www.cucs.org/housing/housing-resource-center/](https://www.cucs.org/housing/housing-resource-center/)  
212-801-3300

Operates a Housing Resource Center, which provides housing and employment information for homeless people who are mentally ill or have other special needs.

New York Association on Independent Living (NYAIL) Open Doors Transition Center  
[https://ilny.us/transition-center](https://ilny.us/transition-center)

Assists people in nursing homes who wish to return to the community, as well as accessing housing subsidies when the rent exceeds the individual's budget. *(Only participants of the Traumatic Brain Injury (TBI) and Nursing Home Transition Diversion (NHTD) waiver programs have access to these housing subsidies.)*

- To learn more about the TBI waiver:  
  [https://www.health.ny.gov/health_care/medicaid/program/longterm/tbi.htm](https://www.health.ny.gov/health_care/medicaid/program/longterm/tbi.htm)

- To learn more about the NHTD Waiver:  

New York Foundation for Senior Citizens

- Home Sharing Program  
  [https://www.nyfsc.org/home-sharing](https://www.nyfsc.org/home-sharing)  
  212-962-7559 ext. 244, 246

  The Home Sharing Program pairs adult “hosts” who have extra private spaces in their homes or apartments with appropriate adult “guests.” One of the adults must be 60 years old or older. The program also serves adult “hosts” age 55 or older, who are interested in sharing with developmentally disabled adult “guests” capable of independent living.

- George Daly House  

  Provides transitional housing, social services, financial assistance, and medical and psychiatric attention for homeless men and women ages 45 and older.

Sinergia’s Residential Services and Housing Assistance  
[https://www.sinergiany.org/services](https://www.sinergiany.org/services)  
[https://www.sinergiany.org/services/housing-assistance](https://www.sinergiany.org/services/housing-assistance)  
212-643-2840 ext. 336; intake@sinergiany.org

Operates housing for individuals that have developmental disabilities and provides housing advocacy to low-income families who have members that are developmentally disabled.
Supportive Housing Network of NYS
https://shnny.org

A nonprofit membership organization that partners with 220 agencies which provide supportive housing throughout NYS. In order to access supportive housing of NYC agencies, individuals and families may have to be determined eligible with the submission of the HRA 2010e application. (See above, *NYC Department of Health and Mental Hygiene (DOHMH) Supportive Housing.*)

- For a listing of agencies in NYC that provide supportive housing, visit: https://shnny.org/about/network-members/new-york-city/
- For a listing of affordable housing units in supportive housing residences, go to https://shnny.org/images/uploads/Community-Units.pdf

ADAPT Community Network’s Housing Assistance and Doorways to Independence Program
https://www.adaptcommunitynetwork.org/service-options/family-support/
212-683-6700: Housing Assistance, ext.1154; Doorways to Independence, ext. 1170.

Provides housing and accessibility rights education, landlord/tenant negotiations, code enforcement advocacy, help in expediting public housing applications, transfers, referral to legal services, evaluations for adaptive equipment and home modifications, and housing case management to families and individuals with disabilities.

**RESOURCES FOR INDIVIDUALS WITH HIV/AIDS**

NYC Human Resources Administration’s (HRA) HASA
https://www1.nyc.gov/site/hra/help/hiv-aids-services.page
212-971-0626

HRA program through which qualified individuals with HIV/AIDS may be eligible to receive a broad range of benefits and services, including a rent enhancement allowance, same-day housing placement, and emergency housing.

**RESOURCES FOR SECTION 8 VOUCHER HOLDERS**

New York City Housing Authority (NYCHA)
  Information about NYCHA Section 8.
  Locates apartments managed by NYCHA accepting Section 8 vouchers.

New York City Department of Housing Preservation and Development (HPD)

Information about HPD Section 8.
New York State Homes and Community Renewal (HCR)
https://hcr.ny.gov/section-8-housing-choice-voucher-hcv-program
Information about HCR Section 8.

RESOURCES FOR SENIORS

Section 202: Supportive Housing for the Elderly
https://www.hud.gov/program_offices/housing/mfh/hto/inventorysurvey
Federally supported housing with supportive services and rental assistance for low- or moderate-income elderly, including elderly with disabilities.

NYS Homes & Community Renewal (HCR)
Information on rent laws that provide protections against eviction for the purpose of owner occupancy for rent regulated tenants who are disabled.

NYC Department for the Aging (DFTA)

- DFTA’s guides on Alternatives in Senior Housing by borough
  https://www1.nyc.gov/site/dfta/about/publications.page
- Senior centers, services, programs, and more by zip code or borough
  https://www1.nyc.gov/site/dfta/services/find-help.page

NYC Adult Protective Services (APS)

- Case Management
  https://www1.nyc.gov/site/hra/help/adult-protective-services.page
  Central Intake Unit: 212-630-1853
  APS provides case management services for physically and/or mentally impaired adults to help them live safely in their homes.
- Family-Type Homes for Adults (FTHA)
  https://www1.nyc.gov/nyc-resources/service/1642/family-type-homes-for-adults-program
  212-971-2930
  FTHA provides state-licensed homes to persons with disabilities who are homeless or who need care and supervision.

Department of Finance’s Senior Citizens Rent Increase Exemption Program (SCRIE)
https://www1.nyc.gov/site/rentfreeze/index.page
NYC program that freezes rents for qualifying tenants 62 and older in rent-regulated and Mitchell-Lama housing.
Department of Housing Preservation and Development’s Senior Citizens Rent Increase Exemption Program (SCRIE)
https://www1.nyc.gov/site/hpd/renters/scrie.page

NYC program that freezes rents for qualifying tenants 62 and older in Mitchell-Lama and Redevelopment Company developments, Article XI co-ops established under the Private Financing Housing Law, and Federally-assisted co-ops.

DOROT’s Homelessness Prevention Program
http://www.dorotusa.org/site/PageServer?pagename=seniors_programs_homless_preven_D#.WG7Gjn0uzpt
212-580-0001

Operates a transitional residence in Manhattan that provides housing, meals, counseling, and permanent, affordable housing placement services to seniors who are homeless or facing homelessness.

New York Foundation for Senior Citizens

- Home Sharing Program
https://www.nyfsc.org/home-sharing
212-962-7559 ext. 244, 246

The Home Sharing Program pairs adult “hosts” who have extra private spaces in their homes or apartments with appropriate adult “guests.” One of the adults must be 60 years old or older. The program also serves adult “hosts” age 55 or older, who are interested in sharing with developmentally disabled adult “guests” capable of independent living.

- Affordable Housing (Subsidized Buildings)
https://www.nyfsc.org/housing-services/affordable-housing/

Apartments for well, frail or handicapped seniors, where staff provides case management, social and recreational activities, and other specialized services.

- George Daly House
https://www.nyfsc.org/housing-services/transitional-housing-and-services-for-the-homeless/

Provides transitional housing, social services, financial assistance, and medical and psychiatric attention for homeless men and women ages 45 and older.

West Side Federation for Senior and Supportive Housing, Inc.
https://www.wsfssh.org/in-need-of-housing/
212-721-6032, x.1001

Operates senior apartments, SRO and studio housing, and supportive congregate buildings. Residences listed in the site do not require referrals from city agencies.
Encore Community Services
https://encorecommunityservices.org/housing/
212-581-2910

Operates an SRO housing facility for homeless elderly with special needs and an affordable housing building for very low-income seniors.

Metropolitan Council on Jewish Poverty
https://www.metcouncil.org/housing/
212-453-9519

Operates affordable housing buildings for low-income seniors and SRO housing facilities for homeless seniors.

Project Find for the Aged
http://www.projectfind.org/housing
212-874-0300

Operates SRO units for homeless seniors and senior apartments with support services.

Health Advocates for Older People Senior Housing Resource List
http://www.hafop.org/seniorhousingopportunities.htm

Resource guide for senior housing opportunities in Manhattan.

Best Practices For Clutter & Hoarding

Senator Liz Krueger’s Best Practices For Clutter & Hoarding includes resources on how to address clutter and hoarding problems.

RESOURCES FOR VETERANS & ACTIVE SERVICE MEMBERS

U.S. Department of Veterans Affairs (VA)

- VA’s Services for Homeless Veterans
  https://www.va.gov/homeless/
  VA’s website with information on programs and resources available to homeless veterans.

- HUD-VASH Program: Supportive Housing for Homeless Veterans
  https://www.va.gov/homeless/hud-vash.asp
  Section 8 vouchers are available to veterans and their families who are homeless or at risk of homelessness. In addition to the rental assistance vouchers, eligible veterans receive and must participate in case management and supportive services provided by the VA.
- Residential Contract Housing  
  Free short term (maximum 6 months) emergency housing program for single veterans that are homeless or at-risk for homelessness.

- Supportive Services for Veteran Families (SSVF)  
  [https://www.va.gov/homeless/SSVF/](https://www.va.gov/homeless/SSVF/)
  For very low-income veterans, SSVF provides case management and supportive services to prevent the imminent loss of a veteran’s home or identify a new, suitable housing situation for the individual and his or her family; or to rapidly re-house veterans and their families who are homeless and might remain homeless without this assistance.

- National Call Center for Homeless Veterans  
  [https://www.va.gov/homeless/nationalcallcenter.asp](https://www.va.gov/homeless/nationalcallcenter.asp)
  1-877-4AID-VET (877-424-3838)
  24/7 call center for veterans who are homeless or at risk of homelessness.

**NYC’s Mission Home**  
[https://www1.nyc.gov/site/dhs/outreach/veterans.page](https://www1.nyc.gov/site/dhs/outreach/veterans.page)
212-232-0560
Department of Homeless Services’ Veterans Outreach Program to house homeless veterans and prevent veteran homelessness.

**Mitchell-Lama Housing Program**

The Mitchell-Lama program provides affordable rental and cooperative housing to moderate- and middle-income families. Both New York City and New York State supervised Mitchell-Lama developments are available. Mitchell-Lama developments with open waiting lists are required to have an admission preference to veterans, or their surviving spouses, who served on active duty during time of war and reside in NYS. *(Certain developments are exempt from this requirement.)*

- NYC-Supervised Developments:  
  [https://www1.nyc.gov/site/hpd/renters/mitchell-lama-rentals.page](https://www1.nyc.gov/site/hpd/renters/mitchell-lama-rentals.page)

- NYS-Supervised Developments:  
  [https://hcr.ny.gov/mitchell-lama-applicant-information](https://hcr.ny.gov/mitchell-lama-applicant-information)

**Black Veterans for Social Justice**  
[https://www.bvjs.org/housing](https://www.bvjs.org/housing)
718-852-6004
Provides apartments for all veterans, female veterans with children, and victims of domestic violence, and other services to assist military personnel, veterans, and their families.
New York State Attorney General’s Office
Guide to resources, benefits and rights of veterans and active service members.

RESOURCES FOR YOUTH

NYC Department of Youth & Community Development (DYCD)
https://www1.nyc.gov/site/dycd/services/runaway-homeless-youth.page
DYCD Services for runaway and homeless youth that includes drop-in centers, crisis shelters, transitional independent living programs and street outreach and referral services.

The Door
https://door.org/programs-services/runaway-homeless-youth/
Operates a drop-in center for runaway and homeless youth (16-21 years old) that assists with food, clothing, shelter, and other social services.

TENANTS’ RIGHTS & RESOURCES

NYS Homes and Community Renewal’s Rent Connect
https://rent.hcr.ny.gov/RentConnect/
An online portal for rent regulated tenants to access forms and information, such as rent history, evidence of rent overcharges, and ability to submit complaints, such as defective conditions in the apartment, unlawful increase in rent, non-receipt of a lease, illegal fees and surcharges.

NYC.gov Tenant Resources
https://www1.nyc.gov/nyc-resources/categories/housing-development/tenant-resources/index.page
Listing of web links to housing information for NYC residents, with topics such as bed bugs, illegal eviction or lockout, lead paint, affordable housing, and utilities.

Tenants’ Rights & Responsibilities
https://www1.nyc.gov/site/hpd/renters/tenants-rights.page
NYC Department of Housing Preservation and Development’s information and guide about owners’ and tenants’ rights and responsibilities.

Immigrant Tenants’ Rights

- NYS Attorney General Guidance on the Rights of Immigrant Tenants
- NYS Homes and Community Renewal’s Fact Sheet for Building Owners: Housing Rights of Foreign-Born Tenants
NYC Housing Resources

NYC Tenant Support Unit
https://www1.nyc.gov/nyc-resources/tenant-support-unit.page
929-252-7104

The NYC Tenant Support Unit assists New Yorkers who may be experiencing landlord harassment, are at risk of displacement, or need to make home-related repairs in targeted zip codes access legal resources.

Filing a Housing Quality Complaint
https://www1.nyc.gov/site/hpd/renters/complaints-and-inspections.page

Information on how to file a complaint with the NYC Department of Housing Preservation and Development when a landlord has failed to resolve a housing quality issue.

NYC Rent Guidelines Board
https://www1.nyc.gov/site/rentguidelinesboard/resources/resources.page

Links to resources to help owners and tenants understand the laws and regulations that govern rent regulated housing in New York City.

Metropolitan Council on Housing
http://metcouncilonhousing.org/help_and_answers

Links to various resources related to housing, such as information about repairs and services, rent increases, rental leases, rights to have a roommate, roommate’s rights, and more.

Housing Court Answers
http://housingcourtanswers.org/resources-links/

Links to online resources for New York City Tenants and Housing Advocates.

New York State Department of Law Bureau of Consumer Frauds and Protection
https://ag.ny.gov/consumer-frauds/housing-issues

Information to assist consumers when filing suit in small claims court to recover rent security deposits or interest.

Finding Legal Services and “Know-Your-Rights” Guides
https://www.lawhelpny.org/issues/housing

Find legal services providers and self-help information.
**HOUSING DISCRIMINATION**

US. Department of Housing and Urban Development Office of Fair Housing and Equal Opportunity (FHEO)

https://www.hud.gov/program_offices/fair_housing_equal_opp

- Submit a housing discrimination complaint to HUD online
  https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint

NYS Division of Human Rights (DHR)

- New NYS Law Prohibits Source of Income Discrimination effective April 12, 2019
  The new law amends the New York State Human Rights Law to prohibit housing discrimination based on lawful sources of income in all communities statewide. Housing providers and real estate professionals, such as landlords and brokers, are now prohibited from automatically rejecting applicants based on their source of income and preventing lower income households from accessing safe and affordable housing. Lawful sources of income include Section 8 Housing Choice Vouchers, Supplemental Security Income, Social Security Disability, veterans' benefits, and other government subsidies.

- Fair Housing Guide

- Information on how to file a housing discrimination complaint with NYS DHR available at
  https://dhr.ny.gov/complaint

Fair Housing NYC


Website jointly operated by New York City Commission on Human Rights and Department of Housing Preservation and Development with information on fair housing rights and responsibilities.

NYC Commission on Human Rights (CCHR)

https://www1.nyc.gov/site/cchr/law/in-housing.page

Provides information about individuals who are protected from housing discrimination based on the protected classes covered under the NYC Human Rights Law.

  - Report discrimination to the (CCHR) online at
    https://www1.nyc.gov/site/cchr/about/contact-us.page

NYC’s Lawful Source of Income Discrimination Campaign

It is illegal in New York City for landlords or real estate brokers to refuse to rent to current or prospective tenants with public assistance vouchers. Lawful source of income includes any federal, state, or local public or housing assistance towards the payment of rent, including housing subsidies like Section 8, HIV/AIDS Services Administration (HASA),
FHEPS, and CITYFHEPS, among others. It is also unlawful for landlords and housing agents to publish any type of advertisements, including online or print, that indicate a refusal to accept these programs.

- NYC’s Human Resources Administration’s (HRA) Source of Income Unit

  HRA’s Source of Income Unit may assist individuals who believe landlords or brokers have refused to show or rent an apartment because s/he is paying with government assistance. To submit a complaint, call 929-221-6576 or email soi@hra.nyc.gov.

- NYC Commission on Human Rights (CCHR)
  [https://www1.nyc.gov/site/cchr/media/source-of-income.page](https://www1.nyc.gov/site/cchr/media/source-of-income.page)

  CCHR enforces the City’s source of income discrimination protections and investigates and prosecutes landlords and brokers of various sizes who refuse to rent to tenants who pay rent with housing vouchers and other types of public assistance. To submit a complaint, call 311 and ask for ‘Human Rights’, call 718-722-3131 to reach CCHR directly, or submit a form online at [https://www1.nyc.gov/site/cchr/about/report-discrimination.page](https://www1.nyc.gov/site/cchr/about/report-discrimination.page).

Fair Housing Justice Center

  Assists individuals and organizations with allegations of illegal housing discrimination. Services are provided free of charge and there are no income requirements.

**GOVERNMENT DATA ON HOUSING**

ACRIS
[https://a836-acris.nyc.gov/CP/](https://a836-acris.nyc.gov/CP/)

  On-line access to City property records, including deeds, regulatory agreements, mortgages; also useful for tenants needing to research information on building owners.

NYC Housing Preservation & Development Violation Data
[https://www1.nyc.gov/site/hpd/about/hpdonline.page](https://www1.nyc.gov/site/hpd/about/hpdonline.page)

  Official NYC database of housing code violations and multiple dwelling registrations.

Rent Guidelines Increases for Rent-Stabilized Apartments, Lofts, and Hotels

  Find current and past annual Rent Guidelines Increases for rent-stabilized apartments, lofts, and hotels.

NYS Homes and Community Renewal's (HCR) Office of Rent Administration
[https://hcr.nysits.acsitefactory.com/office-rent-administration-ora](https://hcr.nysits.acsitefactory.com/office-rent-administration-ora)

  HCR’s Office of Rent Administration’s website with information and resources about rent registration, rent increases, and more.