GET HELP

The physical locations of these providers are closed however, many staff are working remotely to assist clients. Please visit the websites for details.

- **Her Justice**
  - Legal Help Line: 718-562-8181, on Thursdays from 10 a.m. to 1 p.m. to speak with a legal representative.

- **Homebase**
  - Homebase can help households stay out of shelter by offering assistance with obtaining public benefits, emergency rental grants, relocation services, and more.
  - All Homebase locations are closed, but services are still available by phone.
  - For phone numbers of the nearest Homebase, visit [https://www1.nyc.gov/site/hra/help/homebase-locations.page](https://www1.nyc.gov/site/hra/help/homebase-locations.page).

- **The Legal Aid Society**
  - Access to Benefits Helpline: 888-663-6880 open Monday through Friday from 10 am to 3 pm
  - A2B staff can assist NYC residents with employment and unemployment benefits matters, issues related to Medicaid/health law, SNAP, public assistance, disability, and other benefits and issues related to COVID-19.

- **Legal Services NYC**
  - Legal Assistance Hotline: 917-661-4500 open Monday through Friday from 10 am to 4pm.
  - For help applying for SNAP, PA, and assistance with rent arrears and utilities. Callers can provide their information over the phone, and we will help them complete an application via AccessHRA. The program is focused on individuals without internet access, although anyone can call and get help.

- **New York Legal Assistance Group**
  - Immigration Issues, Workers' Rights, Public Benefits and more: 212-613-5000
  - **NYLAG COVID-19 Legal Resource Hotline**: 929-356-9582. Assistance with:
    - Advanced Planning (Standby Guardianship, Power of Attorney, Healthcare Proxy, Wills)
    - Consumer Debt (Debt Collection, Wage Garnishment)
    - Employees' Rights (Paid Leave, FMLA, Working Conditions)
    - Housing (Eviction, Rent Arrears, Foreclosure, Mortgage Relief Options,)
BENEFIT TOOLS

COVID-19: Changes in CA/SNAP
April/May 2020

Page 2

- Unemployment Benefits
- Public Benefits
- Special Education issues (K-12)
- Stimulus Payment questions

• **Northern Manhattan Improvement Corporation (NMIC)**
  - NMIC established temporary COVID-19 intake hotlines for all New Yorkers -- but prioritizing residents in Upper Manhattan and Southwest Bronx -- to receive assistance on a variety of issues:
    - Accessing benefits: (919) 512-4469, Monday/Wednesday/Friday from 9:00 am - 12:00 pm
    - Unemployment: (929) 512-4476, Tuesday/Thursday from 9:00 am to 12:00 pm
    - Housing: (929) 512-4565, Wednesdays from 9:00 am - 12:00 pm.
    - Immigration: (929) 512-4496, Mondays from 9:00 am - 12:00 pm

• **Medicare Rights Center**: 800-333-4114.

• **Urban Justice Center**
  - Safety Net Project: Help with Public Assistance, SNAP, Fair Hearings for PA and SNAP, or CityFHEPS/FHEPS, please call 646-923-8358 and leave a voicemail.
    - Assistance with a legal issue in the Bronx or Brooklyn involving housing please call 646-470-9704. We will do our best to return their call within 24 hours.
  - Domestic Violence Project: For survivors of intimate partner abuse or someone in need to refer a client, please call the intake line 833-321-4DVP or send an email to dvp@urbanjustice.org and your inquiry will be answered as soon as possible.

• **NY Connects**
  - 844-862-7930 open Monday through Friday 9 am until 5 pm
  - Assistance for people with disabilities and older adults providing access to benefits, information about city and state changes, food, toiletries, peer support resources, and more.

• **Mobilization for Justice**
  - Go to [http://mobilizationforjustice.org/get-help/](http://mobilizationforjustice.org/get-help/) for phone numbers to various projects
  - Provides a wide range of legal services (housing, bankruptcy, children’s rights, employment, foreclosure, government benefits, immigration, taxes):