



COVID-19: NAVIGATING EVERY DAY ACTIVITIES

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NYC AGENCY SERVICE REDUCTIONS/SUSPENSIONS

- For the latest information on NYC’s agency service suspensions and reductions visit:
<https://www1.nyc.gov/nyc-resources/city-agency-service-updates.page>.

BURIAL ASSISTANCE

- A Guide To Burial Assistance And Funeral Planning For New Yorkers In Need:
<https://volsprobono.org/wp-content/uploads/2020/01/vols-burial-guide.pdf>
- HRA Burial Assistance for low-income households (including individuals without documentation):
<https://www1.nyc.gov/site/hra/help/burial-assistance.page>
- Cremation
 - Direct Cremation Company: <https://directcremationcompany.com/38/Home.html>
 - City Funeral Service: <https://www.nycremation.com/cost-cremation-new-york>
- Hebrew Free Burial Association: Removal of the deceased from his or her current location, preparation of the body, transportation of the deceased to the cemetery for burial, and coordination with the necessary government agencies: <https://www.hebrewfreeburial.org/>
- Metropolitan Funeral Service – provides cremation and other low-cost funeral services:
<https://metropolitanfuneralservice.com/>

CHILDREN’S ACTIVITIES

- Fun at Home
 - A free new digital platform providing safe and entertaining virtual activities for New York City’s teens and young adults.
 - Visit: nyc.gov/funathome or text “Fun” to 97743 to receive the latest updates on resources and activities.
- Mommy Poppins: *Coronavirus Guide for Parents, 100’s of Activities and Resources*
 - Visit: <https://mommypoppins.com/family/coronavirus-pandemic-update-indoor-activities-resources-kids>
- Live Science
 - Activities and online resources for homebound kids, *A Coronavirus Guide*.
 - Visit: <https://www.livescience.com/coronavirus-kids-activities.html>
- Dolly Parton’s Imagination Library: Good Night with Dolly
 - Dolly Parton will read bedtime stories to kids every week on Thursdays at 7 pm.
 - Visit: <https://www.youtube.com/user/imaginationlibrary>



CULTURAL ACTIVITIES

- American Museum of Natural History: Learn-at-home resources for families and students. Visit: https://www.amnh.org/explore?utm_expid=.ljk1v7QMTfaFR6lwY6_a7Q.0&utm_referrer=
- BioBus: Helps NYC minority, female and low-income K-12 and college students explore and pursue science. Visit: <http://www.biobus.org/events>
- Brooklyn Conservatory of Music: Virtual music classes. Visit: <https://bkcm.org/remote/>
- Children's Museum of Manhattan: Daily activities for children at home. Visit: <https://cmom.org/learn/cmom-at-home/>
- Lincoln Center at Home: Visit: <http://lincolncenter.org/lincoln-center-at-home>
- 92nd Street Y: Cultural & educational programs on-line: <https://www.92y.org/>
- The Public Theatre: <https://publictheater.org/>

FINANCIAL RESOURCES AND TIPS FOR NEW YORKERS

- Visit: *CSS Financial Resources and Tips* at <https://www.cssny.org/news/entry/covid-19-financial-tips>.

FRIENDLY VISITING PROGRAMS

- Connecting older New Yorkers who are feeling isolated with friendly volunteers to talk with over the phone. Call 212-ACING-NYC (212-244-6469)
- Service Program for Older People (SPOP) provides mental health care for older adults, SPOP's intake office is operating virtually and accepting referrals for bereavement support groups and recovery-oriented services. Contact 212-787-7120 x 514.
- University with Walls: home-based, lifelong learning for older adults. To register call 877-819-9147.

HOME SCHOOLING

- NYC Department of Education
 - DOE's Learn at Home for All Students, <https://www.schools.nyc.gov/learn-at-home>.
 - iPad Distribution: DOE is lending internet-enabled iPads to students who need them to learn from home.
 - Households can request a device by calling 718-935-5100 and select option 5 or by filling out a [Remote Learning Device Request Form](#) online.
 - For more information, visit: <https://www.schools.nyc.gov/learn-at-home/ipad-distribution>.



- Students with disabilities in religious and independent non-public schools can now request tablets, which DOE has acquired for remote learning, by calling 311.
- New York Times: Figuring Out Home Schooling in the Age of Coronavirus, visit: <https://www.nytimes.com/2020/03/28/us/28IHW-coronavirus-school-families-learning.html>
- IncludeNYC
 - Homeschooling resources relating to the COVID-19 crisis, visit: <https://www.includenyc.org/content/includenycs-response-to-covid-19>.
 - Help line available to provide one-on-one referrals, visit: <https://www.includenyc.org/resource-line/>.
- Resources for Families
 - United Federation of Teachers: <https://www.uft.org/get-involved/parents/coronavirus-resources-nyc-families>
- Locating Your Child's School
 - <https://www.nycenet.edu/schoolsearch>
- New York Public Library
 - Students, K-12, can receive one-on-one [free online homework help](#) through the New York Public Library, daily from 2pm – 11 pm, in English or Spanish.
 - Families will need a New York Library card to access this service, and can apply for a free card [here](#).
- Dial-a-Teacher
 - UFT's Dial-a-Teacher program is a homework help line for elementary and middle school students attending New York City public schools.
 - Students or their parents are invited to call the hotline, which is staffed by classroom teachers who are experienced in all subject areas.
 - Services are available Monday-Thursday from 4:00 PM-7:00 PM.
 - For assistance, visit <https://dialateacher.org> or call 212-777-3380
- Free WiFi Service
 - Households with K-12 or college students can sign up for new internet accounts for 2 months of free internet through [Spectrum](#) (844-579-3743; 844-488-8395) or [Altice Advantage-Optimum](#) (855-200-9522).



MTA

- The MTA is operating on an MTA Essential Service during the COVID-19 pandemic.
 - MTA will disinfect the NYC Transit System and shutdown service daily during the hours of 1:00 am to 5:00 am. For more information, visit <https://new.mta.info/coronavirus/overnight>.
 - Many service lines are limited and the MTA is requesting that travel on subways and buses be limited to those who travel for an essential business, including health care workers, first responders, and other essential personnel.
 - Also, individuals using the MTA for personal COVID-19 business, such as a medical appointment, may also use public transportation.
 - Operators on MTA buses are not collecting fares for the time being to maintain social distancing for bus operators and customers, although riders on Select Bus Service routes must still pay at curbside fareboxes.
 - Riders must board local buses using the rear door.
- Access A Ride (AAR)
 - The MTA is no longer scheduling shared rides, although a personal care aide or a guest are permitted.
 - Customers should limit travel on AAR for necessary travel.
 - AAR operators are currently not collecting fares for the time being to maintain social distancing for AAR bus operators and customers.
 - Current Customers: Eligibility is being extended for current customers with eligibility that is soon to expire until further notice.
 - New Customers: AAR assessment centers are currently closed. New applicants with clearly demonstrated needs such as dialysis, chemotherapy or emergency surgeries, are being granting interim eligibility until an assessment can be scheduled. Call 877-337-2017.
- The Long Island Railroad
 - Running half-hourly or hourly service on most branches.
 - For more information visit <https://new.mta.info/coronavirus/lirr-service>
- Metro North Railroad
 - Running a modified schedule on the Hudson, Harlem, and New Haven lines.
 - For more information visit: <https://new.mta.info/coronavirus/metro-north-service>
- For additional information visit: <https://new.mta.info/precautions-against-coronavirus>



NYC PARKS & OPEN STREETS

- At this time, NYC parks are open.
 - Team sports (such as basketball, football, softball and soccer) are not currently permitted We ask that all park goers take extra precautions to stay healthy and safe.
 - People should maintain at least 6 feet of distance between yourself and others when outside and avoid congregating in groups.
 - Park restrooms are also open and cleaned daily to ensure they are fully disinfected.
 - The following are closed until further notice:
 - All NYC playgrounds are closed, including restrooms located within City playgrounds.
 - All NYC Parks Recreation Centers
 - All NYC Dog Runs
 - The High Line
 - All City nature centers
 - City's historic houses
 - Roger Morris Park, Dyckman Farmhouse Park and Queens Farm Park
 - The city's marinas
 - The Swedish marinas
 - For additional information visit: <https://www.nycgovparks.org/about/health-and-safety-guide/coronavirus>
- NYC's Department of Transportation (DOT) is rolling out the city's Open Streets to allow greater social distancing during the COVID-19 crisis.
 - Open Streets are available daily, 8:00 am to 8:00 pm (unless otherwise noted) for pedestrians and cyclists.
 - No through traffic is permitted while Open Streets are in effect.
 - For more information and Open Streets locations, visit: <https://www1.nyc.gov/html/dot/html/pedestrians/openstreets.shtml>.

PET FOOD

- The ASPCA has established a pet food distribution center in New York City in partnership with the Petco Foundation, Blue Buffalo, and PetSmart Charities.
 - The center will provide New York City dog and cat owners free access to pet food and supplies, including kitty litter.
- Pick up is by appointment only.



- Pet owners should call the ASPCA Pet Food Distribution Helpline at (800)738-9437 for more information and to request an appointment. There are no same day appointments.
- There is a one-hour window for pick-up.
- Must bring a photo ID and no more than 2 people can come; if symptomatic, send another person.
- For more information visit: <https://www.aspca.org/news/aspca-coronavirus-relief-efforts-begin-nyc-communities>
- For a Pet Resource Guide: https://www.communityaccess.org/storage/images/Miscellaneous/Pet_Access_Resouce_Guide.pdf.
- NYC's COVID-19 FAQs for pet owners: <https://www1.nyc.gov/assets/doh/downloads/pdf/imm/covid-19-animals-faq.pdf>

PUBLIC LIBRARIES

- Manhattan, Bronx and Staten Island Branches
 - All NYPL locations in the Bronx, Manhattan, and Staten Island are temporarily closed until further notice.
 - Due dates for all check-out materials will be extended until after the libraries reopen; no late fees should accrue on materials that were originally due during the closure period.
 - Individuals can continue to borrow books on their SimplyE app. Download the app on the Apple App Store, visit: <https://www.nypl.org/books-music-movies/ebookcentral/simplye>
 - Visit <https://www.nypl.org/about/remote-resources> to learn how to access the library's digital resources.
 - For more information visit: <https://www.nypl.org/about/coronavirus>.
- Queens Branches
 - As of March 16th all QPL locations are temporarily closed until further notice.
 - All due dates will be automatically extended and late fees will be suspended during closure.
 - How to Access Digital Media, [click here](#).
- Brooklyn Branches
 - As of March 16th all Brooklyn locations are temporarily closed until further notice.
 - All library materials that had been checked out or renewed with January 1st to March 31st due 2020 due dates have been automatically extended and will not accrue any new fines.
 - eBooks: <https://www.bklynlibrary.org/borrow/ebooks-audiobooks>



- For more information visit: <https://www.bklynlibrary.org/coronavirus>.

TRAVEL PRECAUTIONS

- International Travel
 - CDC recommends that travelers avoid all nonessential international travel.
 - Individuals who have traveled internationally in the past 14 days should stay home and monitor health.
- Domestic Travel
 - While the CDC does not generally issue advisories or restrictions for travel within the U.S., crowded airports could increase chances of getting COVID-19.
 - The CDC urges residents of New York, New Jersey and Connecticut to refrain from non-essential travel for 14 days effective immediately.
 - This does not apply to employees of critical infrastructure industries.
- Visit CDC's travel recommendations at: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-in-the-us.html>
- For more information visit: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>

VOLUNTEERING/DONATIONS

- HelpNow
 - The City of New York launched Help Now, a one-stop shop for New Yorkers to give and get help during the COVID-19 outbreak.
 - Find volunteer opportunities for both healthcare workers through the Medical Reserve Corps and non-healthcare workers through the Volunteer Coordination Task Force.
 - Find donation opportunities, including how to donate critical medical supplies and Personal Protective Equipment (PPE) to the City of New York.
 - Businesses can also find opportunities to partner with the City of New York in its COVID-19 response.
 - Individuals, businesses, and nonprofit organizations seeking help can find COVID-19-related assistance, including benefits, grants, and loans, on Help Now.
 - For more information click [here](#).



- Network For Good
 - NYC Health and Hospitals created a portal where people can donate to provide comfort items to front line H+H staff (including meals, groceries, taxi rides, and hotel rooms)
- New York Cares
 - Volunteers who are not a licensed medical professional seeking volunteer opportunities can visit: <https://www.newyorkcares.org/>
- New York Blood Center
 - To donate blood call 1-800-933-2536 or visit: <https://www.nybc.org/>
 - The New York Blood Center is no longer accepting walk-in customers; individuals must make an appointment. Visit their websites' location search and scheduling tool: https://donate.nybc.org/donor/schedules/zip?utm_source=nybc&utm_medium=donatebutton&utm_campaign=website_links.
- Retired Senior Volunteer Program (RSVP)
 - A need for volunteers to make calls to partners and connect people to resources for the Staten Island Community Organizations Active in Disaster (COAD.) This is done remotely so volunteers can volunteer from home.
 - Contact Tami DiCostanzo at tdicostanzo@cssny.org or 348-525-7789.
- American Red Cross
 - Offering online training, with the expectation that anyone taking the trainings would volunteer in disaster response for a future disaster.
- World Cares Center
 - Offering two trainings for anyone interested in COVID 19 volunteer opportunities: General Readiness: COVID-19 Awareness and DV 101 COVID-19 for Disaster Volunteers.
 - The training prepares the volunteer in reducing the spread of infectious disease and strengthening preparedness programs to prevent the transmission of COVID-19, as well as preparing for future infectious disease threats.
 - Go to <https://www.disastervolunteerismacademy.org/register> to take the training.
- NYPD Personal Protective Equipment Donation Portal
 - The NYPD and New York Police Foundation is actively raising more funds and seeking donations to continue to meet its mission of supporting the NYPD. You can contribute to the Police Foundation at <https://www.nycpolicefoundation.org/donate/>.