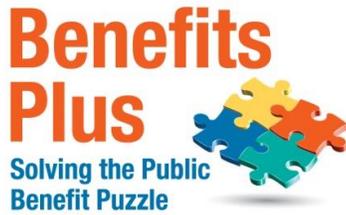


COMMUNITY SERVICE SOCIETY OF NEW YORK
BENEFITS PLUS ONLINE®

SOLVING THE PUBLIC BENEFIT PUZZLE



Benefits Plus Online, the premier publication of the Benefits Plus Learning Center, is a searchable online resource manual on over 80 different city, state and federal public benefits and housing programs for social service professionals serving disenfranchised populations, including the low-income, elderly, disconnected youth and the disabled in NYC.

Written by experienced advocates, reviewed by legal experts, updated regularly, this online tool provides the information professionals need to learn how a program works, how to access the benefit, who qualifies, how to apply, what steps to take when advocacy is needed, as well as provide valuable resources & government contacts.

Benefits Plus is the “go to” resource manual for those who want to effectively navigate the government benefit system on behalf of their clients. As staff become successful in navigating the system, more clients will access and maintain the benefits and housing programs needed to stabilize their lives. Staff who use *Benefits Plus*, will:

- ✓ Discover the rules and procedures that help clients access and maintain their benefits
- ✓ Gain practical knowledge to effectively access benefits and housing programs
- ✓ Find out what happens when clients return to work
- ✓ Identify documentation, where to go, and the steps clients need to take when applying
- ✓ Uncover how receipt of one benefit impacts eligibility for other benefits
- ✓ Find advocacy tips on challenges clients face when attempting to access benefits
- ✓ Learn the procedures for appealing an agency’s improper action
- ✓ And much more!

Throughout the manual, we integrated case examples to clarify complex concepts, advocacy tips that assist the advocate in cutting through government bureaucracy, notes that explain special circumstances, warnings, government contacts, additional resources, and more.

ONE STOP ACCESS TO INFORMATION

Our subscribers report they save hours of time by using *Benefits Plus* instead of spending their time searching the Internet, government websites and/or trying to find the right person to answer their questions. And when staff save time, an agency saves money.

CONTACT INFORMATION

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